

# UPCOMING **NACLI COURSES JUL - SEP 2022**

# Design Thinking and Residents' Journey Mapping New

Courses for All Grassroots Leaders

#### This course provides learners with an appreciation of how to remodel community CLASS DATE(S): initiatives for the changing social landscape. Using one of the design thinking 24 Jul 2022

tools Journey Mapping, they will gain insights into understanding residents' behaviours, actions and motivations across different touchpoints of a community programme. Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

(Sun)

1 day

MODALITY:

(Sat)

CLASS DATE(S):

10 Sep 2022

1 day

**DURATION:** 



#### understand public policies more effectively. Learners will acquire basic 30 Jul 2022 knowledge and resources, and learn methods to communicate these policies to (Sat)

**Essentials for Communicating Public Policies (1)** 

different profiles of residents.

This course provides learners with essential skills for helping residents

1 day

DURATION:

# Let's Talk About It: CommU&lcating Better New

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for

more effective community outreach and relationship-building.

relationships with residents in the context of house visits.

**Effective Self-Management** 

CLASS DATE(S): 20 Aug 2022 (Sat)

DURATION:

1 day

MODALITY:

#### This course equips learners with the ability to engage and build trust with CLASS DATE(S): residents. It focuses on equipping learners with the skills to build and strengthen 28 Aug 2022

(This course includes a segment on e-learning for participants to access after the course to reinforce their learning. More details will be provided during the course.)

This course equips learners with the necessary knowledge and skills to better manage multiple priorities through efficient use of time. They will learn time management techniques which will increase their personal effectiveness as a

**Building Relationships - House Visit Engagement Skills** 

(AM) (Sun)

DURATION:

0.5 day

MODALITY:

BLENDED

MODALITY:

**Emotional Intelligence – Connecting with Self & Others** 

grassroots leader. Learners will also have the opportunity to practise setting "SMART" goals and making decisions through creative thinking approach so that they can better evaluate options, decide on best course of action, and manage their time and priorities effectively.

This course equips learners with the key pursuits of Six Seconds' Emotional

Intelligence (EQ) model. The pursuits are translated into eight specific and

of emotions and strengthen their relationships with others.

achievable competencies that are applied to increase learners' self-awareness

CLASS DATE(S):

(Sun)

28 Aug 2022

**DURATION:** 

1 day

MODALITY:

VIRTUAL

CLASS DATE(S): DURATION: 3 & 10 Sep 2022 2 x 0.5 (AM) (Sat) days

This course equips learners with the 'know-how' of incorporating elements of purposeful fun to achieve the desired outcomes of community initiatives using interactive engagement tools.

CLASS DATE(S):

(Sun)

4 Sep 2022

1 day

**DURATION:** 

MODALITY:

**Engagement Tools for Community Bridging** 

Courses for Office Bearers

CLASS DATE(S):

2 Jul 2022

(Sat)

DURATION:

1 day

MODALITY:

FACE 2 FACE

FACE 2 FACE

#### This interactive course of exemplary leadership is developed by James M. Kouzes and Barry Z. Posner. Learners will discuss these practices in relation to community context with the aim to enhance the leadership potential of

grassroots leaders and sharpen their abilities to lead their grassroots teams.

**Leadership in Practice** 

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

CLASS DATE(S):

23 Jul 2022

21 Aug 2022

23 Sep 2022

(AM) (Fri)

(PM) (Sun)

(AM) (Sat)

CLASS DATE(S):

(Sun)

17 Jul 2022

**DURATION:** 

1 day

**FACE 2 FACE** 

## **Introduction to Grassroots Financial Accounting System (G-FAST)** for Office Bearers

out for before approving.

**Team Conflict Management** 

controls designed to increase work efficiency, improve user experience and enhance compliance. This course equips learners with the knowledge on how to 1) Create transactions such as Receipts, Transfers, Journals and Payments with Electronic Funds Transfer Mode; 2) Use reports to check the transactions; and 3) Perform bank reconciliation.

Learners who are Approvers will learn how to approve payments and what to look

Grassroots Financial Accounting SysTem (G-FAST) is the new improved online

accounting system replacing the PA Web-Based Accounting Template (PAT) used

by 2,000 Grassroots Organisations (GROs) to prepare and submit their monthly

accounts. G-FAST supports e-approvals and e-payments with in-built system

This course equips learners with knowledge of PA's key financial principles and

DURATION:

2 hours

VIRTUAL

MODALITY:

#### Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors CLASS DATE(S): DURATION: MODALITY:

procedures to manage grassroots organisations' accounts effectively. It also reinforces the importance of continuous learning and sharing among grassroots leaders to uphold principles of accountability ethics in grassroots finance.

**Leading Change in a VUCA World New** 

COVID-19 has changed the world dramatically and made it more VUCA (Volatile,

community? This course equips learners with the framework to lead and sustain

change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need for change.

Uncertain, Complex and Ambiguous). How do we then navigate this change in our

CLASS DATE(S):

(Sat)

6 Aug 2022

6 Aug 2022

(Sat)

DURATION:

1 day

1 day

MODALITY:

Office Bearer Induction for Chairmen/Vice-Chairmen

This course equips learners with the knowledge and awareness to lead their

tips on addressing common issues faced while leading their GROs.

grassroots organisations (GROs) to achieve PA's vision and mission. Learners will

also experience collective learning through sharing of good practices and useful

Influence without Authority

CLASS DATE(S):

(Sun)

21 Aug 2022

DURATION:

1 day

MODALITY:

#### CLASS DATE(S): This course equips learners with the competencies to create impact and influence in their community work. They will also learn how to apply influencing skills in various 3 Sep 2022 situations that they may encounter in the course of their work in the community. (Sat)

Office Bearer Induction for Secretaries/Assistant Secretaries This course equips learners with the skills to perform their role as Secretary or

Assistant Secretary in the grassroots committees.

CLASS DATE(S):

(AM) (Sat)

24 Sep 2022

**DURATION:** 1 day

DURATION:

0.5 day

MODALITY:

MODALITY:

VIRTUAL

# Register Now!

Come onboard our training!

Follow the steps below to register for the course(s), and you'll

be on your way to kickstarting your learning journey with us.

Step 1: For self-registration of Log on to the website using your Portal Account

courses via Grassroots Connect,

🔒 GRASSROOTS LEADER LOGIN

www.grassrootsconnect.pa.gov.sg

please log on to

Username

Password

Login By SingPass

Forget password? Login

log on using your SingPass Account. Step 2:

Login button.

Step 3:

Step 5:

Username (NRIC) and Password and click on the

Once you have successfully logged in, click on the 'Training@NACLI' tab at the top navigation bar.

At the 'Register for Courses' page, enter the Course Title

Click on the 'Register' button next to your preferred class.

Step 6: Click 'Yes' to confirm your registration.

Scroll down to check the details of the class and click

Courses Offered as Constituency-Based Training

Limited slots available

### For All Grassroots Leaders For Office Bearers

Develop a Performing Team (Level 1) ★ Leadership in Practice ★ Develop a Performing Team (Level 2)

★ Engaging Residents Phygitally

Grassroots Financial Management

★ Induction for PA New Grassroots Leaders

Leading Change in a VUCA World

**Essentials for Communicating** 

Office Bearer Induction for Chairmen/Vice-Chairmen

Public Policies (2)

★ Office Bearer Induction for a second control of the second

Treasurers/Assistant Treasurers/Auditors

# **Engagement Skills** Design Thinking and Residents' Journey Mapping

★ Building Relationships - House Visit

**Essentials for Communicating** Public Policies (1)

ONLY and click the 'Search' button. Step 4:

on the 'Register' button.

NACLI offers constituency-based training that is customised and contextualised to meet different learning needs and local considerations. Now you can learn with NACLI at a location near you such as your Community Clubs (CCs).

Coaching in Action

Influence without Authority

✓ Office Bearer Induction for RC/NC/RN Chairmen/Vice-Chairmen

★ Office Bearer Induction for

Secretaries/Assistant Secretaries

★ Team Conflict Management

Contact NACLI via your Constituency Director / Deputy Constituency Director to register

your interest for a constituency-based training for your constituency. We look forward to engaging your team's training needs!

**X** Facilitation Skills