



## **Essentials for Communicating Public Policies (1)**

Courses for All Grassroots Leaders

## CLASS DATE(S): This course provides learners with essential skills for helping residents understand public policies more effectively. Learners will acquire basic knowledge and 8 Jan 2023

resources, and learn methods to communicate these policies to different profiles of residents.

This course equips learners with the necessary knowledge and skills to better

(Sun)

1 day

**DURATION:** 

MODALITY:

manage multiple priorities through efficient use of time. They will learn time management techniques which will increase their personal effectiveness as a grassroots leader. Learners will also have the opportunity to practise setting

emotions and strengthen their relationships with others.

**Effective Self-Management** 

"SMART" goals and making decisions through creative thinking approach so that they can better evaluate options, decide on best course of action, and manage their time and priorities effectively. **Emotional Intelligence – Connecting with Self & Others** 

15 Jan 2023 (Sun)

CLASS DATE(S):

DURATION: 1 day

MODALITY:

CLASS DATE(S): This course equips learners with the key pursuits of Six Seconds' Emotional Intelligence (EQ) model. The pursuits are translated into eight specific and 4 & 11 Feb 2023 achievable competencies that are applied to increase learners' self-awareness of (AM) (Sat)

DURATION: 2 x 0.5

Let's Talk About It: CommU&Icating Better

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective community outreach and relationship-building.

New CLASS DATE(S):

19 Feb 2023

(Sun)

CLASS DATE(S):

26 Feb 2023

(AM) (Sun)

CLASS DATE(S):

(Sat)

18 Mar 2023

DURATION:

**DURATION:** 

0.5 day

**DURATION:** 

1 day

1 day

days

MODALITY: VIRTUAL

**Building Relationships - House Visit Engagement Skills** 

strengthen relationships with residents in the context of house visits. (This course includes a segment on e-learning for participants to access after the course to reinforce their learning. More details will be provided during the

This course equips learners with the ability to engage and build trust with

residents. It focuses on equipping learners with the skills to build and

This course equips learners with the 'know-how' of incorporating elements of purposeful fun to achieve the desired outcomes of community initiatives using interactive engagement tools.

MODALITY:

**FACE 2 FACE** 

BLENDED New

**Engagement Tools for Community Bridging** 

**Design Thinking and Residents' Journey Mapping** This course provides learners with an appreciation of how to remodel community

initiatives for the changing social landscape. Using one of the design thinking tools

Journey Mapping, they will gain insights into understanding residents' behaviours,

actions and motivations across different touchpoints of a community programme. Learners will also uncover areas of needs, improvements and innovation to develop CLASS DATE(S): 26 Mar 2023 (Sun)

**DURATION:** 1 day

**FACE 2 FACE** 

MODALITY:

more engaging and effective programmes. Courses for Office Bearers

CLASS DATE(S):

(Sat)

7 Jan 2023

**DURATION:** 1 day

This interactive course of exemplary leadership is developed by James M. Kouzes and Barry Z. Posner. Learners will discuss these practices in relation to community context with the aim to enhance the leadership potential of

grassroots leaders and sharpen their abilities to lead their grassroots teams.

**Leadership in Practice** 

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

CLASS DATE(S):

CLASS DATE(S):

(Sun)

8 Jan 2023

1 day

**DURATION:** 

MODALITY: FACE 2 FACE

**Leading Change in a VUCA World** 

**Team Conflict Management** 

COVID-19 has changed the world dramatically and made it more VUCA (Volatile, Uncertain, Complex and Ambiguous). How do we then navigate this change in our community? This course equips learners with the framework to lead and sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need for change.

5 Feb 2023 (Sun)

1 day

**DURATION:** 

MODALITY:

Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

procedures to manage grassroots organisations' accounts effectively. It also

This course equips learners with knowledge of PA's key financial principles and

CLASS DATE(S): 12 Feb 2023

**DURATION:** 

1 day

MODALITY:

VIRTUAL

reinforces the importance of continuous learning and sharing among grassroots (Sun) leaders to uphold principles of accountability ethics in grassroots finance.

**Power of Networking** 

This course focuses on the importance of networking in building and bridging CLASS DATE(S): **DURATION:** communities. It equips learners with skills to connect with people successfully and 18 Feb 2023 1 day confidently to grow their networks. (Sat)

grassroots organisations (GROs) to achieve PA's vision and mission. Learners will 26 Feb 2023 also experience collective learning through sharing of good practices and useful (Sun) tips on addressing common issues faced while leading their GROs.

Office Bearer Induction for Chairmen/Vice-Chairmen

Office Bearer Induction for Secretaries/Assistant Secretaries

This course equips learners with the skills to perform their role as Secretary or

Assistant Secretary in the grassroots committees.

This course equips learners with the knowledge and awareness to lead their

CLASS DATE(S):

(AM) (Sat)

11 Mar 2023

CLASS DATE(S):

DURATION:

0.5 day

**DURATION:** 

1 day

MODALITY:

MODALITY:

Come onboard our training!

Register Now!

Follow the steps below to register for the course(s), and you'll

Step 1:

be on your way to kickstarting your learning journey with us.

For self-registration of Username (NRIC) and Password and click on the courses via Grassroots Connect, Login button. please log on to Alternatively, you can click on the SingPass icon to log on using your SingPass Account. www.grassrootsconnect.pa.gov.sg Step 2:

Forget password? Login

🔒 GRASSROOTS LEADER LOGIN

Username

Password

Limited slots available Courses Offered as Constituency-Based Training NACLI offers constituency-based training that is customised and contextualised to meet different learning needs and local considerations. Now you can learn with NACLI at a location near you such as your Community Clubs (CCs). For All Grassroots Leaders

Building Relationships - House Visit

Step 5: Scroll down to check the details of the class and click on the 'Register' button.

Step 3:

Step 6: Click 'Yes' to confirm your registration.

Log on to the website using your Portal Account

Once you have successfully logged in, click on the 'Training@NACLI' tab at the top navigation bar.

ONLY and click the 'Search' button.

At the 'Register for Courses' page, enter the Course Title

Click on the 'Register' button next to your preferred class.

★ Coaching in Action

Leadership in Practice

**Engagement Skills Essentials for Communicating** Public Policies (2) Design Thinking and Residents' Journey Mapping

Engaging Residents Phygitally Essentials for Communicating Public Policies (1)

Develop a Performing Team (Level 1)

Develop a Performing Team (Level 2)

Grassroots Financial Management Handling Negative Feedback for Best Outcomes

**X** Facilitation Skills

Induction for PA New **Grassroots Leaders** 

Partners in Harmony

Let's Talk About It: CommU&lcating Better

engaging your team's training needs!

Social Media Engagement -"Engaging Residents through Social Media"

Coming Soon!

Contact NACLI via your Constituency Director / Deputy Constituency Director to register your interest for a constituency-based training for your constituency. We look forward to

New

New

★ Office Bearer Induction for Chairmen/Vice-Chairmen

Office Bearer Induction for Secretaries/Assistant Secretaries

★ Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

Office Bearer Induction for RC/NC/RN Chairmen/Vice-Chairmen

Leading Change in a VUCA World

Team Conflict Management

For Office Bearers

