

# YOUR Neighbourly WELCOME GUIDE

LET'S EXPLORE  
**Aljunied** GRC  
**Hougang** SMC



Singapore Together is about the Government working with Singaporeans, and Singaporeans working with one another, to build our future Singapore. The Government will open up more partnership opportunities for Singaporeans to participate. The Government also hopes to support more citizen-led efforts. Whatever our background or interests, we can each step forward to contribute in areas that we care about. By working together, we can turn diversity into strength and transform challenges into opportunities, to build a Singapore that present and future generations of Singaporeans will be proud of.



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#### SPECIAL THANKS

Passion Wave

# My Neighbourhood, My Home!

Singapore is a multi-racial society that celebrates the diversity and vibrancy of different cultures, ethnicities and religions. What better way to discover the gastronomical cuisines, heritage and architectural landmarks and recreational activities than to start with a leisurely stroll around your neighbourhood. An initiative of the People's Association, "Your Neighbourly Welcome Guide" contains colourful anecdotes and well-kept secrets from residents and volunteers. These unique stories of places, activities and experiences are happening right in your neighbourhood.

Discover Aljunied GRC and Hougang SMC and other neighbourhoods through the e-guides here:  
[www.pa.gov.sg/our-programmes/community-integration](http://www.pa.gov.sg/our-programmes/community-integration)



# Welcome to Our Neighbourhood!

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- Dine at one of Singaporeans' favourite hawker centres
- Explore a wide range of cuisines from several clusters of coffeeshops
- Affordable local delights at Bedok and more!

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- Learn a new culture through this folk dance interest group
- Deliver food packs and fresh produce to families in need
- Improve your health through Meridan Flapping Exercise and more!



# MORE ABOUT SINGAPORE



## FOOD PARADISE

Ask almost anyone, and they will tell you eating is one of our favourite things to do! Our multicultural identity has opened us to the wide variety of cuisines and culinary trends. A definite treat for your taste buds, experience the richness of our different spices, coconut and pandan as you chew into our flavourful local delights which you can find around the corner.



## FESTIVALS & CULTURES

As a vibrant cityscape with many cultures, Singapore has many festivals and events for everyone to join. People from all different racial and cultural backgrounds can enjoy exciting festivals like the Chingay festival, Thaipusam, Deepavali, Hari Raya Puasa and Mid-Autumn festival.



## THE OLD & THE NEW

Old shophouses amidst shiny new skyscrapers. In Singapore, one way we keep our history alive is through active conservation. A lot of the old houses, shophouses and places of significance have been preserved to remind us of our roots. Some of these places are where early immigrants lived or worked. While exploring our neighbourhoods, you will find charming old-school places woven into our cosmopolitan lifestyle and given new lives as eateries, shops, or other indulgences.

Experience a slice of Singapore right in your neighbourhood! Discover an eclectic mix of food, heritage, shopping, culture and more right at your doorstep and mingle with people in your neighbourhood through fun-filled workshops and events.

#yourneighbourlywelcomeguide

📍 Bedok Reservoir Park



## Explore Aljunied GRC & Hougang SMC

Welcome to our neighbourhood! You will discover many beautiful nature and outdoor recreation spaces to unwind and recharge. Relish some of our traditional local delights at Singaporean's favourite hawker centres, and explore our heritage and cultural sites around the neighbourhood.

# HOUGANG SMC



## RICH HERITAGE

📍 Aljunied GRC

Located in the northeast region of Singapore, Aljunied GRC is packed with rich history and heritage. It comprises Bedok Reservoir-Punggol, Eunos, Kaki Bukit, Paya Lebar and Serangoon divisions. Over the years, Aljunied has transformed from kampungs to new towns which cover many green and recreational spaces for residents to enjoy.

# ALJUNIED GRC

## DIVERSE COMMUNITIES

📍 Hougang SMC

The name Hougang is derived from the Hokkien and Teochew word, Au Kang which means "the end of the river". In the past, the area was filled with a diverse community including a large population of Teochew settlers, Hokkien and Hainanese dialect groups and the Eurasian community. Today, you may encounter many Singaporean Chinese residents speaking the Teochew language around the neighbourhood.



# INTRODUCING ALJUNIED GRC HOUGANG SMC

# FOOD HUNT



From savoury dishes to sweet snacks or desserts, a plethora of food options awaits the adventurous foodie. Explore a variety of local eats right in your neighbourhood today!

**KEEP OUR TABLES CLEAN**

In Singapore, it's mandatory for diners to return their trays and clear their tables in hawker centres, coffeshops and food courts. Let's keep our public dining places clean together!



**1**  
**FOOD AT RESERVOIR VILLAGE**  
📍 739-746 Bedok Reservoir Road

Located along Bedok Reservoir Road, Reservoir Village serves a wide range of cuisines such as *Nasi Padang* and delectable Prawn Noodles. You can also have a casual meal with your family and friends at the cafes and bistros in the area!

**2**  
**HOUGANG HAINANESE VILLAGE FOOD CENTRE**  
📍 105 Hougang Avenue 1

Also known as Lorong Ah Soo Market, Hougang Hainanese Village Food Centre represents Singapore hawker culture and kampung spirit. This food centre houses many affordable food delights, such as carrot cake, Lor Mee and *Nasi Lemak*.

**3**  
**CHOMP CHOMP FOOD CENTRE**  
📍 20 Kensington Park Road

Satisfy your cravings at one of Singapore's most popular hawker centres. Tuck into delicious local hawker fare including, *Satay*, *Hokkien Prawn Noodles*, *BBQ chicken wings* and more. Complete your meal with a glass of refreshing sugarcane juice!

**4**  
**FOOD PLACES AROUND UPPER SERANGOON ROAD**  
📍 Along Upper Serangoon Road

The eating outlets along Upper Serangoon Road are well-known supper spots. Foodies head there to satisfy their midnight hunger pangs with some late-night *Dim Sum*, *Nasi Lemak* and *Teochew Porridge*. Come and explore this area for some local hawker fare!

**5**  
**COFFESHOPS AT SERANGOON NORTH VILLAGE**  
📍 151-154 Serangoon North Avenue 1

Head down to Serangoon North Village for an eclectic mix of cuisines! Visitors can explore a wide range of food options from a plate of freshly-made *Prata* to a delicious bowl of prawn noodles found at several clusters of coffeshop!

**6**  
**KAKI BUKIT 511 MARKET & FOOD CENTRE**  
📍 511 Bedok North Street 3

Situated in the heart of this neighbourhood, the food centre offers a plethora of hawker fare for residents who come to this market for fresh produce and other daily necessities. Try some of the residents' favourites, including minced pork noodles, *BBQ stingray*, Malay cuisine and more!

# TRACING OUR ROOTS

Our neighbourhoods are rich with heritage and history. Take a walk down the streets and you will find historical places and conserved architecture, each with a story to tell.

1



LET'S BE CONSIDERATE



When visiting various heritage sites, refrain from making too much noise out of respect. Together, let's create a pleasant experience of our cultural heritage!

1

## HOUGANG TOU MU KUNG

779A Upper Serangoon Road

Gazetted as a national monument in 2005, Hougang Tou Mu Kung is the oldest temple in Singapore dedicated to the Nine Emperor Gods. Every ninth month of the Chinese lunar calendar, the temple will host the Nine Emperor Gods Festival.

2

## CHURCH OF THE NATIVITY OF THE BLESSED VIRGIN MARY

1259 Upper Serangoon Road

Established in 1852 by the Les Mission Étrangères de Paris (MEP), this recognisable landmark is familiar to the Teochew community in the neighbourhood for its strong historical links. The church was gazetted as a national monument in 2005.

3

## SRI DARMA MUNESWARAN TEMPLE

17 Serangoon North Avenue 1

Discover a Hindu temple that has been in existence at its current site for more than 100 years. Started as a simple shrine tree in the 1990s, a small Indian community erected the shrine to protect themselves.

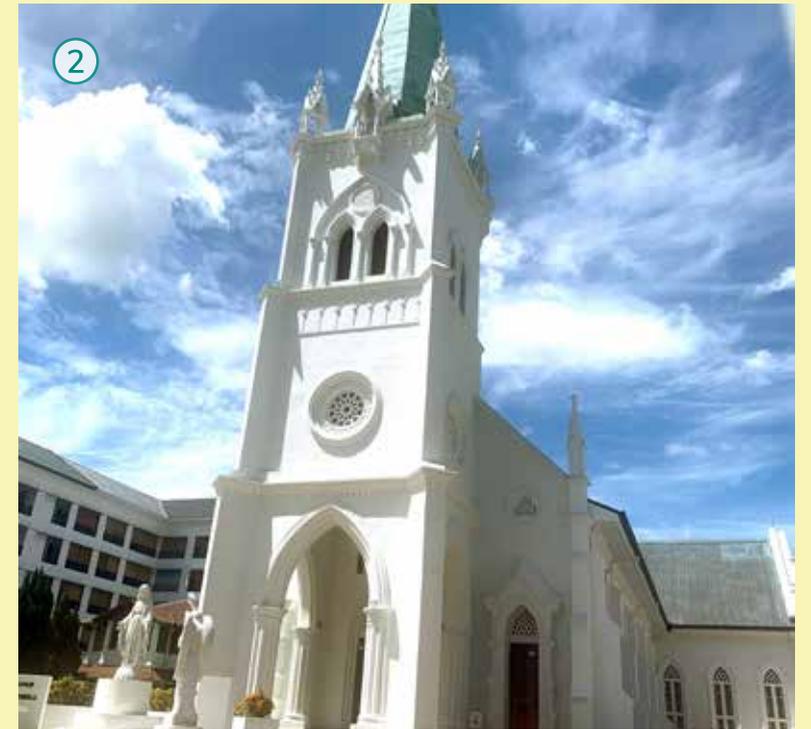
4

## MASJID HAJI YUSOFF

2 Hillside Drive

This important landmark was established in 1921 in Serangoon and was regarded as a spiritual and social centre. Today, the mosque continues to serve the residents of Hougang.

2



3



4



# DISCOVER SIGHTS



If you enjoy soaking in the sun and feeling the cool breeze against your skin, come discover these sights and take scenic walks while basking in the beauty of your neighbourhood.



1

1

## THE AIR FORCE MUSEUM

📍 400 Airport Road

Learn the history of the Singapore Air Force through interactive displays and stimulation games at the museum. Since its inception in 1988, the museum captures the spirit of heritage and value of the Republic of Singapore Air Force.

2

## RAINBOW BLOCK OF HOUGANG

📍 316 Hougang Avenue 7

The sweeping rainbow mural was painted on the facade of Block 316 when it was first built, making it a main feature of Hougang. Remember to snap a photo of this iconic landmark when you are in the vicinity!

3

## RAINBOW EUCALYPTUS TREES

📍 477 Hougang Capeview

Spot the rainbow eucalyptus trees that are nestled among the residential area of Hougang. This eucalyptus species is called Mindanao, and it sheds patches of its outer bark at different times, revealing the blue, purple, orange and maroon hues.



2



3

## CLEAN & BEAUTIFUL

While going on walks, let's ensure we keep our surroundings clean to preserve the beauty of our outdoor spaces! Remember to discard your litter properly!



# FUN IN THE SUN

If you prefer to be out and about, working out in green spaces or just taking leisurely walks, add these outdoor neighbourhood spaces to your list for your next day out in the sun.



## FOOTPATH COURTESY



Remember that we share a common footpath. If you are a cyclist, please give way to pedestrians and ring your bell politely in advance to alert them if needed.

### 1 BEDOK TOWN PARK

📍 Bedok North Avenue 3

Bedok Town Park is a popular place for residents to gather and relax while children enjoy imaginative play at the different play stations along the Play Corridor, which stretches past 720 Bedok Reservoir Road and Bedok Town Park.

### 2 SERANGOON PARK CONNECTOR

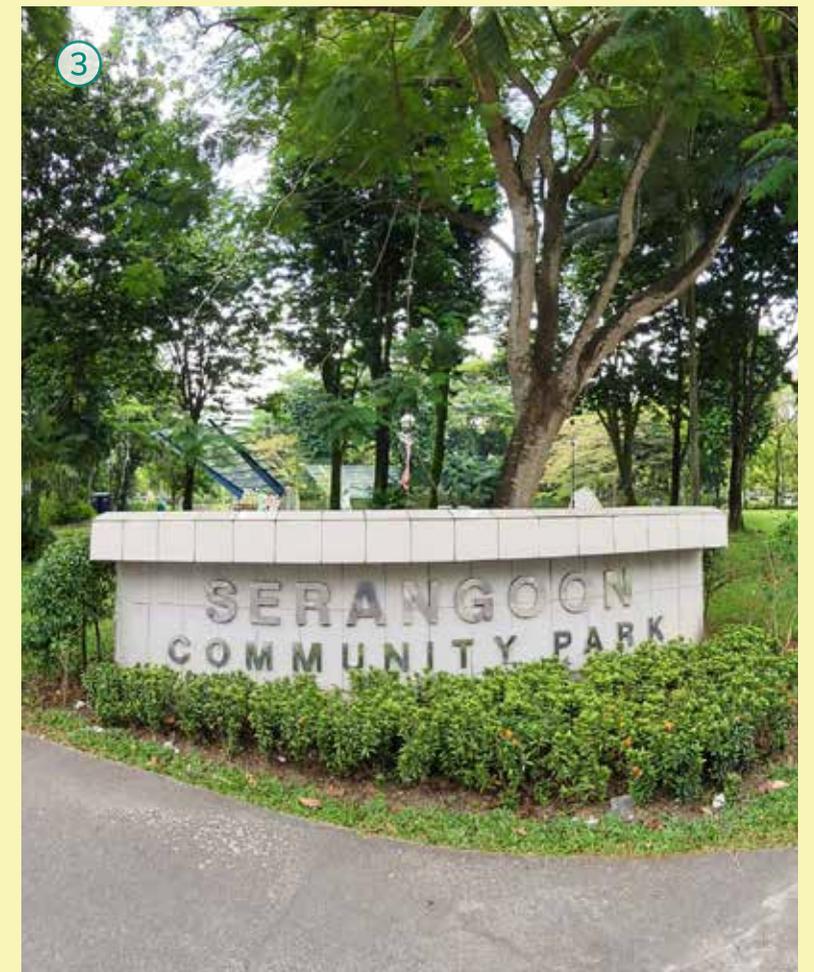
📍 Starts at Tampines Road

Nature lovers can look forward to a range of biodiversity found at this park connector, including the Grey Heron and Little Egret. It's also a perfect recreational corridor for cyclists, joggers and exercise enthusiasts living in the neighbourhood.

### 3 SERANGOON COMMUNITY PARK

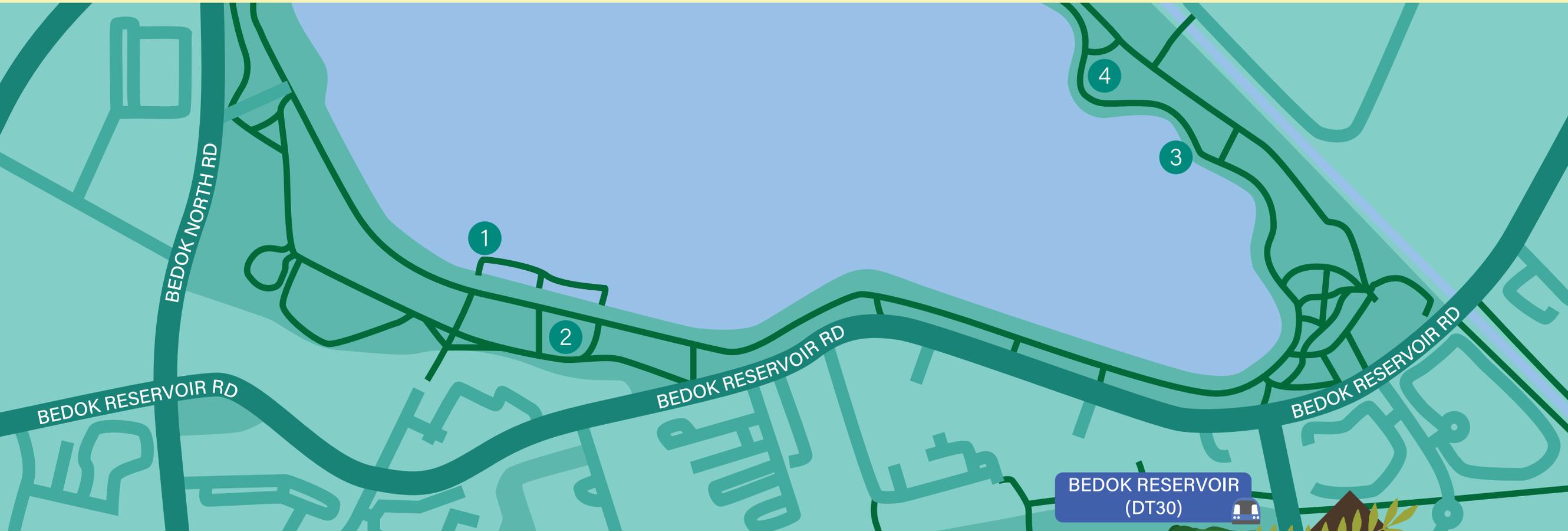
📍 Serangoon Avenue 4

Serangoon Community Park is a beautiful place for families and friends to gather and exercise together. Residents of all ages can enjoy its facilities, which includes an outdoor gym, play area and splash pad.



# A LEISURELY STROLL

Follow this route to discover some interesting outdoor places in our neighbourhood!



## 1 VIEWING GALLERY AND FLOATING DECK

Take a lovely evening stroll along the floating deck which offers a spectacular view of the reservoir. Visitors can also sit back and relax at the viewing gallery with its tiered lawn steps.



## 2 BEDOK RESERVOIR BIRDSINGING AREA

Listen to the sweet sound of the birds singing at the birdsinging area located along Bedok Reservoir. Birdcollecting hobbyists from all across the island often gather together and admire one another's prized pets.



## 3 PASSION WAVE @ BEDOK RESERVOIR

Passion Wave @ Bedok Reservoir offers orientation courses for various water sports and rentals for dragon boats and kayaks. The park is also equipped with a jogging track and children's playground.



## 4 FOREST ADVENTURE

Forest Adventure is Singapore's one and only treetop obstacle course for kids and adults alike. Enjoy the thrill as you zip through over 60 obstacles of your choice on a 300m zipline!

## Look out for the Park Connector Network (PCN)!

This path continues into other neighbourhoods through an island-wide greenery network known as the Park Connector Network. Look out for the PCN signages and maps as you navigate your way along the roads, scenic rivers and canals that link you to the major parks. Hop on a bicycle or simply jog along the park connectors!



# CONNECT WITH YOUR COMMUNITY



Immerse in the culture and buzz of your neighbourhood. Take the first step to say hello to your friendly neighbours and you might even gain a few buddies along the way.

## AGE WELL EVERYDAY (AWE) PROGRAMME

Eunos

AWE is a free community programme to help seniors cultivate mental resilience and reduce the risk of depression and dementia. Conducted by

the volunteers trained at NUS Mind Science Centre, seniors can participate in a vibrant range of core activities including Health Education, Mindfulness Practice,



Meridian Flapping Exercise, horticultural therapy and music reminiscence. There are also other activities which they can choose to learn, such as handphone photography, choral singing as well as, sharing scenic pictures during class. Classes will be given priority to Eunos residents and are conducted in English or Mandarin for 50 years old & above.



## GREEN EXCHANGE

Hougang

As part of the overall Green Efforts, Hougang Community Club organises recycling efforts at the Residents' Networks (RNs), sustainability-related workshops and coastal cleaning to help residents appreciate the importance of sustainability. Since 2016, residents have been exchanging recyclable items with RNs for daily necessities. The impact of this recycling

initiative in the neighbourhood has been so well-received by the residents that sustainability has now become a part of their lives. Hougang CC hopes to promote sustainability through this comprehensive slew of initiatives that can make them an environmental-conscious community and a support for Singapore Green Plan 2030.



# BE A PART OF THE COMMUNITY

Connect with your community as you get to know people from all walks of life. Make like-minded friends and pick up new skills through fun-filled activities. A neighbourhood is not just about the places, it is also about the people.

## HEALTH & WELLNESS PROGRAMME



Free brain and bone health screenings are provided for all Singaporean seniors aged 50 and above residing in Paya Lebar at this mobile health clinic.

Visit Aljunied CC for more information.

## EUNOS BILINGUAL TOASTMASTER CLUB



Every 4<sup>th</sup> Thursday of the month, toastmasters gather together for a time of practising public speaking and improving their communication skills at this bilingual toastmaster club.

Visit Eunos CC for more information.

## RAINBOW DANCE INTEREST GROUP



Every month, residents in the community come together and learn new culture through folk dance lessons.

Visit Hougang CC for more information.

## COOKING AND BAKING INTEREST GROUP



Join the group every 1<sup>st</sup> and 3<sup>rd</sup> Saturday of the month as the instructors share cooking and baking tips with residents in the community.

Visit Kaki Bukit CC for more information.

## GEMS PROGRAMME



Join a group of volunteers to deliver grocery packs and fresh produce to families in need and seniors today! This is part of the GEMS Programme (Groceries, Education subsidies, Meal vouchers and Seasonal red packets).

Visit Paya Lebar Kovan CC for more information.

## MERIDIAN FLAPPING



Meridian Flapping Exercise uses special tools to tap different acupuncture points on the bodies to improve blood circulation. Residents of all ages are welcome to join and it's free.

Visit Punggol CC for more information.

## FOOD FROM HEART



Participate in this meaningful food distribution programme where volunteers come together and distribute food to the needy families every Saturday.

Visit Serangoon CC for more information.

# PEOPLE OF THE NEIGHBOURHOOD

Get to know your neighbours through their tales and experience the neighbourhood through their eyes. As you explore the neighbourhood and participate in community activities, you may just bump into one of them. When you do, don't be shy, say hi!

## MEET Mr Kalimuthu S/O Ponnusamy, BBM THE ESTEEMED LEADER

Kalimuthu (standing on the left) has been serving the Grassroots for 22 years. As Chairman of The Serangoon Indian Activity Executive Committee (IAEC), he works closely and builds a good rapport with Sinda and Narpani to curate events and programmes for the Indian communities. Mr Kali was also an ex-President of the Sri Darma Muneeswaran Temple, and was well-respected by the other religious groups, and was appointed as a Chairman of Serangoon Inter-Racial and Religious Confidence Circle (IRCC) in 2014.

Despite his busy schedule, Mr Kali would find time to attend meetings and lead the committee to organise activities for the residents. Under Mr Kali's leadership, the IAEC has initiated various activities such as Amazing Race, Blood Donation Drive, annual Pongal Festival, Yoga National Sports Competition, Deepavali Celebrations, etc. These activities were well-received and attended by not only the Indian community but other ethnic groups as well. Every Deepavali, Mr Kali and his IAEC members would deliver festive care packs to the needy Indian families within the two rental blocks in Serangoon Division. During the peak of Covid-19 pandemic, he mobilised the younger volunteers from IAEC to assist the CC and RCs with mask and sanitiser distribution exercise.



## MEET Mdm Faridah Bte Mansoor THE DEDICATED VOLUNTEER

A familiar face in the community, Mdm Faridah is a dedicated Grassroots volunteer who wears many hats in the community. Since 2013, she has been serving in different committees, and even stepping forward to volunteer in various Covid-19 national initiatives and efforts. As a believer in integrating newcomers into the local community, Mdm Faridah is involved in the Eunus Integration and Naturalisation (IN) Committee.

Other than her involvement and commitment with the Grassroots, she also plays a vital pillar of the community in supporting the befriending programme and spearheading house visits to check on the well-being of the less privileged households. She also works with community partners to get food packs delivered to these households in the constituency.



## MEET Mr Tan Poh Chye THE VETERAN COMMUNITY VOLUNTEER

Third generation hawker, Mr Tan stepped forward to be a community volunteer in 2011. Being familiar with his regular customers and fellow stall-owners at Kaki Bukit 511 Market & Food Centre, he wanted to represent the people of the market and make a difference by voicing their concerns.

Today, the semi-retired Mr Tan is overseeing the Kaki Bukit Area Sub-Committee with his friendly presence. Similarly, his influential voice within the community persists through his volunteering role.





**MEET**  
**Mr Mohamed Suhaimi Bin Abdul Hafidz**  
 THE COMPASSIONATE LEADER

Suhaimi is the Vice-Chairman of Bedok Reservoir-Punggol Residents' Network who has been serving in the community for more than five years. Over the years, he has ensured that many needy families in Bedok Reservoir are well taken care of. He would occasionally walk around the estate to check in with his neighbours, and also organised various grocery distribution projects to assist families or seniors.

Apart from the above, he also spearheads many festive activities for our residents here in Bedok Reservoir - Punggol with the aim of promoting cultural exchanges and reviving the kampung spirit in the community.



**MEET**  
**Mr Muhammad Faruk, PBM**  
 THE PASSIONATE LEADER

Faruk has been serving in the community since 1995. Building social capital and engaging the residents of Hougang with dedication and passion is something close to his heart.

He has organised various activities for the residents, including Chinese New Year and Deepavali celebrations, as well as annual countdowns. With great people skills, he is able to rally the residents to support and participate in various grassroots activities. As a leader of the Integration and Naturalisation (IN) Committee, he reaches out to new residents and helps them integrate into the local community such as inviting them for a coffee session at one of the coffee shops at Hougang. He's glad that he has made friends with some of these new residents.



**MEET**  
**Mr Ken Chua Swee Meng**  
 THE PASSIONATE YOUTH

Currently serving as the Chairman of the Paya Lebar Youth Network, Ken has been an active volunteer of the Paya Lebar Grassroots Organisations for more than 10 years. As a community leader, his passion lies in empowering youths to fulfil their aspirations.

He works strategically with partners to enrich the lives of youths in the community and offers them a safe space to learn and give back to the community. Ken has led many initiatives such as Kovan City of Sharing where canned food/dry food donations are sought and redistributed to those residents who are in need. Although youth engagement can be challenging today, he believes that volunteering requires a willing heart to serve others.



# DIGITAL SERVICES

Stay updated on Singapore's digital services with these mobile applications and websites.



## MOBILE APPS

### EAPPT@ICA

This ICA mobile app allows you to:

- Book an appointment with ICA to complete your application processes
- View existing appointments at the appointments tab
- Locate SingPost outlets for collection of ICA certificates

### MYENV

This weather and environment app:

- Provides you with location-based weather information
- Allows you to call NEA
- Make a report to NEA attaching photos and videos

### MYTRANSPORT.SG

This transport mobile app allows you to:

- Access your frequently used bus information and traffic services
- Manage push notifications to receive MRT or road alerts
- Plan your trip with different transport options

### NLB MOBILE

The library service allows you to:

- Set up multiple user profiles and borrow library materials (e-books)
- Pay fees online
- View loan and reservation items
- View events happening at libraries

### ONESERVICE

This government app allows you to report the following issues in your neighbourhood:

- Cleanliness issues
- Maintenance of roads and footpaths
- Water supply and drains issues
- Pest related issues
- Horticultural issues
- Animal related issues

### PARKING.SG

This parking app allows you to:

- Calculate parking fees
- Pay for parking online
- Make changes to your parking sessions

### PAYNOW

This banking app allows you to:

- Transfer money instantly and with ease just by using phone number or NRIC

### SGSECURE

This SGSecure app allows you to:

- Receive broadcast messages during an emergency
- Locate the nearest AED in your vicinity
- Send information and files to authorities in an emergency situation

### WIRELESS@SGX

The Wireless@SGx app allows you to:

- Automatically connect your device to Wireless@SGx network
- Locate the Wireless@SGx spots on an interactive map
- Run diagnostics that can help improve the network
- Receive important updates

## WEBSITES

### COMMUNITY

People's Association (PA)  
[www.pa.gov.sg](http://www.pa.gov.sg)

Ministry of Culture, Community and Youth  
[www.mccy.gov.sg](http://www.mccy.gov.sg)

Ministry of Social and Family Development  
[www.msf.gov.sg](http://www.msf.gov.sg)

Singapore Together  
[www.sg](http://www.sg)

### EDUCATION

Ministry of Education (MOE)  
[www.moe.gov.sg](http://www.moe.gov.sg)

### IMMIGRATION

Immigration & Checkpoints Authority (ICA)  
[www.ica.gov.sg](http://www.ica.gov.sg)

### LABOUR

Ministry of Manpower (MOM)  
[www.mom.gov.sg](http://www.mom.gov.sg)

### POSTAL

SingPost  
[www.singpost.com](http://www.singpost.com)

### PUBLIC HOUSING

Housing and Development Board (HDB)  
[www.hdb.gov.sg](http://www.hdb.gov.sg)

Town Councils  
[www.towncouncils.sg](http://www.towncouncils.sg)

### TAX

Inland Revenue Authority of Singapore (IRAS)  
[www.iras.gov.sg](http://www.iras.gov.sg)

### TRANSPORT

Land Transport Authority (LTA)  
[www.lta.gov.sg](http://www.lta.gov.sg)

TransitLink  
[www.transitlink.com.sg](http://www.transitlink.com.sg)



# WELCOME TO OUR NEIGHBOURHOOD

## NEIGHBOURHOOD POLICE CENTRE/POST

📍 Eunos Neighbourhood Police Post (Temporarily closed for renovation from 13 September 2021)

**Address:** 629 Bedok Reservoir, #01-1620, S470629  
**Tel:** 1800 443 9999

📍 Hougang Neighbourhood Police Centre

**Address:** 60 Hougang Avenue 9, S538775  
**Tel:** 1800 489 0999

📍 Hougang Neighbourhood Police Post

**Address:** 357 Hougang Avenue 7, #01-805, S530357  
**Tel:** 1800 286 9999

📍 Kaki Bukit Neighbourhood Police Post

**Address:** 526 Bedok North Street 3, #01-448, S460526  
**Tel:** 1800 442 9999

📍 Paya Lebar Neighbourhood Police Post

**Address:** 114 Hougang Avenue 1, #01-1270, S530114  
**Tel:** 1800 289 9999

📍 Serangoon Gardens Neighbourhood Police Post

**Address:** 51 Serangoon Garden Way, S555947  
**Tel:** 1800 287 9999

📍 Serangoon North Neighbourhood Police Post

**Address:** 108 Serangoon North Avenue 1, #01-709, S550108  
**Tel:** 1800 284 9999

## SINGAPORE POST OFFICE

📍 Hougang Central Branch

**Address:** 90 Hougang Avenue 10, #04-15A, Hougang Mall, S538766

📍 Lim Ah Pin Road Branch

**Address:** 1 Lim Ah Pin Road, S547809

📍 Serangoon Central Branch

**Address:** 261 Serangoon Central Drive, #01-05/07, S550261

📍 Serangoon Garden Branch

**Address:** 54 Serangoon Garden Way, #01-01, S555950

## TOWN COUNCIL OFFICE

📍 Aljunied-Hougang Town Council (Main Office)

**Address:** 810 Hougang Central, #02-214, S530810  
**Tel:** 6744 1033

📍 Aljunied-Hougang Town Council (Serangoon North Office)

**Address:** 147 Serangoon North Avenue 1, #01-421, S550147  
**Tel:** 6744 1033

📍 Aljunied-Hougang Town Council (Hougang Office)

**Address:** 701 Hougang Avenue 2, #01-01, S530701  
**Tel:** 6744 1033

📍 Aljunied-Hougang Town Council (Kaki Bukit Office)

**Address:** 549 Bedok North Avenue 1, #01-460, S460549  
**Tel:** 6744 1033

📍 Aljunied-Hougang Town Council (Bedok Reservoir Office)

**Address:** 136 Bedok Reservoir Road, #01-1413, S470136  
**Tel:** 6744 1033

# LET'S BE RESPONSIBLE



In Singapore, we keep our surroundings clean and green to ensure a high standard of hygiene and protect our environment. Together, let's ensure we pick up after ourselves and keep our surroundings clean!

## COMMUNITY LIBRARY

📍 Cheng San Library

**Address:** 90 Hougang Avenue 10, #03-11, Hougang Mall, S538766

## POLYCLINIC

📍 Hougang Polyclinic

**Address:** 89 Hougang Avenue 4, S538829



# WELCOME TO THE NEIGHBOURHOOD!

We hope that you will enjoy our neighbourhood as much as we do. Remember this is just the beginning, there's so much more that awaits you in our friendly neighbourhood!

Our community is always here for you. Reach out to us, we are just a phone call or email away!

Stay abreast of community  
integration programmes:  
[facebook.com/pa.integration](https://www.facebook.com/pa.integration)

## ABOUT PEOPLE'S ASSOCIATION

The People's Association was established on 1 July 1960 to promote racial harmony and social cohesion in Singapore. Our mission is to build and bridge communities in achieving one people, one Singapore.

The People's Association offers a wide range of programmes and volunteering opportunities for Singaporeans from all walks of life through a network of over 2,000 Grassroots Organisations, over 100 Community Clubs, five Community Development Councils, National Community Leadership Institute and Passion Wave.



More information at [www.pa.gov.sg](http://www.pa.gov.sg)

or scan the QR code below:



# IMPORTANT INFORMATION

## EMERGENCY CONTACTS

Emergency Ambulance and Fire  
995

Non-Emergency Ambulance  
1777

Police Emergency  
999

Police Emergency SMS (if not possible to call)  
71999

Police Hotline (for crime-related information)  
1800 255 0000

Fire Hazard Reporting (SCDF)  
1800 280 0000

## USEFUL CONTACTS

Essential Maintenance Service Unit (for common estate areas)  
6385 8888

Building & Construction Authority (to report structural defects in condominiums and non-public housing buildings)  
1800 342 5222

General Utilities  
1800 778 8888 (SP)  
1800 225 5782 (PUB)  
1800 752 1800 (City Energy)

Community Mediation Centre (for neighbour disputes)  
1800 225 5529

National Environment Agency  
6225 5632

Public Utilities Board (to report floods/ drain obstructions)  
1800 225 5782

Land Transport Authority (for roads, crossings, bus services/stops)  
1800 225 5582

National Parks Board  
1800 471 7300

Animal & Veterinary Service  
1800 476 1600

# COMMUNITY CLUBS

## BEDOK RESERVOIR-PUNGGOL

Punggol Community Club  
Address: 3 Hougang Avenue 6, S528808  
Tel: 6387 1833



Facebook

## EUNOS

Eunos Community Club  
Address: 180 Bedok Reservoir Road, S479220  
Tel: 6448 6971



Facebook

## HOUGANG

Hougang Community Club  
Address: 35 Hougang Avenue 3, S538840  
Tel: 6282 8887



Facebook

## KAKI BUKIT

Kaki Bukit Community Club  
Address: 670 Bedok North Street 3, S469627  
Tel: 6445 4223



Facebook

## PAYA LEBAR

Paya Lebar Kovan Community Club  
Address: 207 Hougang Street 21, S530207  
Tel: 6284 4261



Facebook

## Aljunied Community Centre

Address: 110 Hougang Avenue 1, #01-1048, S530110  
Tel: 6288 4320

## SERANGOON

The Serangoon Community Club  
Address: 10 Serangoon North Avenue 2, S555877  
Tel: 6825 8833



Facebook

